



## Full Guide to Transition from TEMSIS Web Address to NHESR Web Address

### Purpose

**TEMSIS is getting a new name!** *Same software*, just a new name and login page. The name is changing from TEMSIS (Trauma and EMS Information System) to NHESR (New Hampshire's Emergency Service Reporting).

On August 2<sup>nd</sup>, 2023, the TEMSIS login page will have a new look and the web address will permanently change from [www.nhtemis.org](http://www.nhtemis.org) to [www.nhesr.org](http://www.nhesr.org).

- *Note that after the final update on the morning of August 2<sup>nd</sup>, 2023, the website address of [www.nhtemis.org](http://www.nhtemis.org) will no longer exist.*
- *You must update all bookmarks to the page and post all EMS runs from Field (tablets and iPads) before this update, or you will lose runs in Field.*

This guide will provide background on the purpose of the update and how to update your bookmarks and preserve your run records from Elite Field (offline version used on tablets and iPads, sometimes just called "Field") to use the new web address.

### Contents:

- FAQs
- Updating your new NHESR bookmarks for Web
- The New Login Page
- Setting New Bookmarks for Elite Field
- Background: What is the Difference Between TEMSIS and the software "Elite"
- Why are we changing from TEMSIS to NHESR?

### FAQs:

- **Is TEMSIS Going away?** No, it's just getting a new name now that fire reporting and modules have been added to make it an all hazards reporting system.
- **Are we getting new software?** No, same site, same software, just a new system name, web address and login page.
- **Will we lose any of our EMS and fire run records, settings, etc. with the change?** No, Just the login page and web address are being updated. All of your run records, service settings, checklists, inventory, location data etc. all remains exactly the same.
- **Will we need to learn a whole new system layout after we login?** No, just the login page is getting a new look. As soon as you enter your username and password, everything else looks and works the same.
- **Will this affect the Elite field, offline version?** Yes – you must post all or your unposted run records from Field before the update or you will lose them. Once you have posted your records and logged into the nhesr.org Field address, it all works and looks exactly the same.

## Updating Your New NHESR Web/Online bookmarks\*\*

**Do this at your earliest convenience. The new web address of [www.nhesr.org](http://www.nhesr.org) already works and will take you to the old TEMSIS login page so you can make the change any time.**

Your website shortcuts, called Bookmarks in Google Chrome or Favorites in Edge Chrome and Safari, must be updated prior to the change so you can get to the NHESR/TEMSIS website after the update. The term “Bookmarks” will be used in this guide for simplification as Google Chrome the is most commonly used web browser.

Bookmarks must be updated in each web browser, and possibly each computer you use. For example:

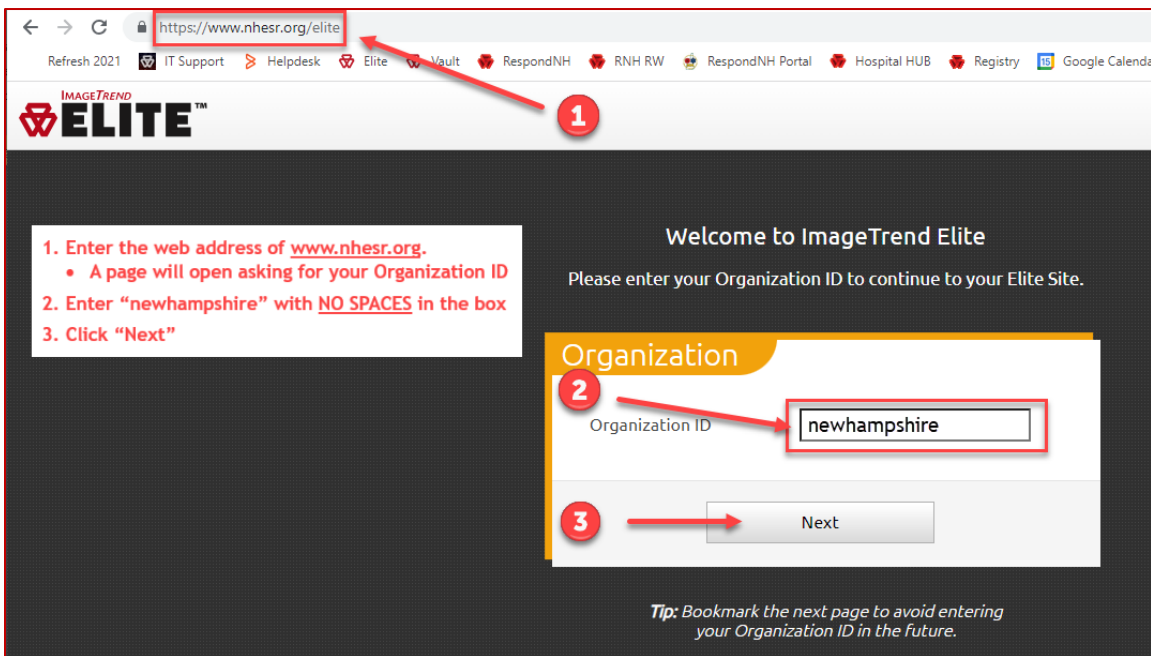
- If you personally use both Google and Edge Chrome interchangeably, you will need to do it in both browsers.
- If you work for a municipality where each person gets their own login and needs to log into the same computer with their personal login to use it, each user will need to make this change in their own profile.

\*\* We do not recommend using the web version of NHESR Web/online if you are in the field using an iPad (Safari) or other mobile device (Google and Edge) and may not have a completely reliable internet connection as you can lose part or all of your reports. If you are working in this scenario, we recommend you use Elite Field, which allows for offline mode and protects your data if your internet is *unstable at all*.

### How to Navigate to the New “NHESR” Page Address

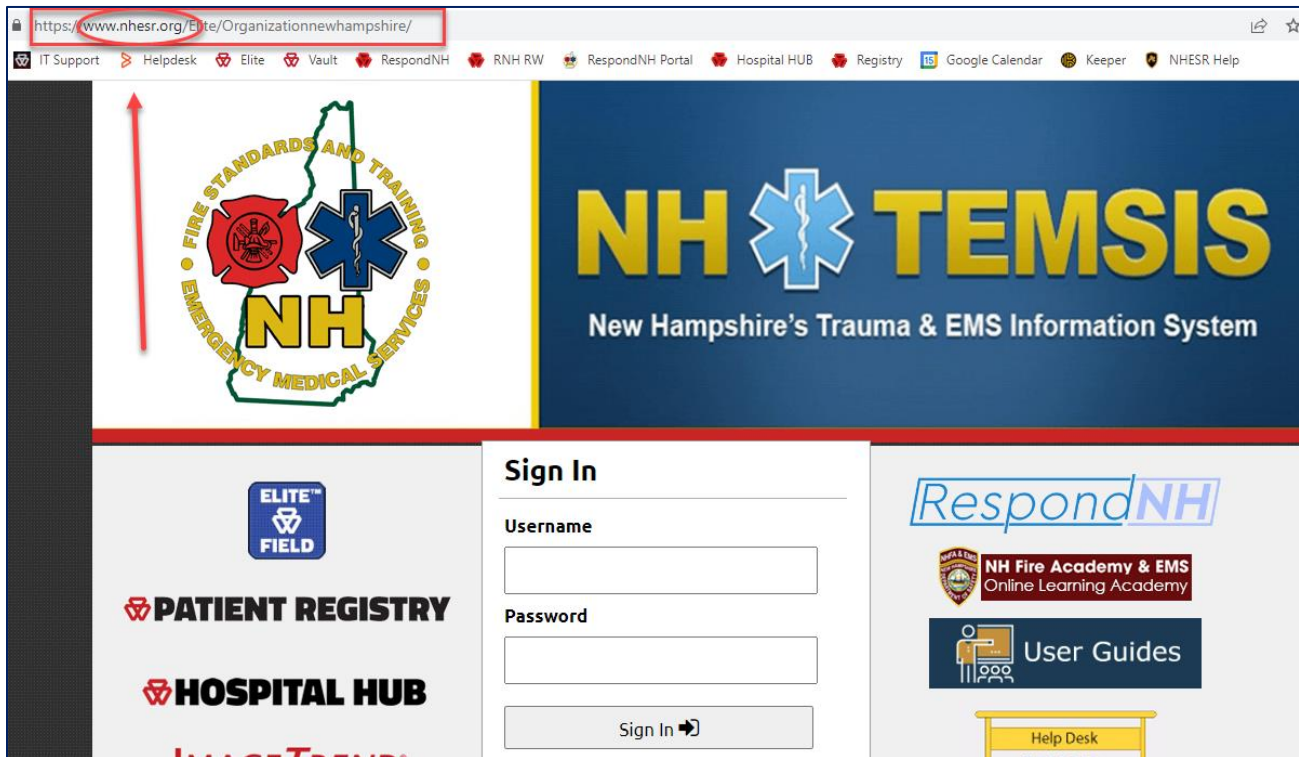
At any time, you can search for any of these variations - “nhesr”, “nhesr.org”, “www.nhesr.org” and it will take you to the site. HOWEVER, until the update on August 2nd, 2023, you will need to add onto the address until you bookmark the page according to these directions. After 8/2, the system will provide the full address if you search for any of the variations above and you will not need to enter the Organization ID as described below.

1. Search for “www.nhesr.org” in your web browser.
  - a) A page will open asking for your Organization ID (see image below)
2. Enter “newhampshire” in the box with no space between “new” and “hampshire”.
3. Click Next.




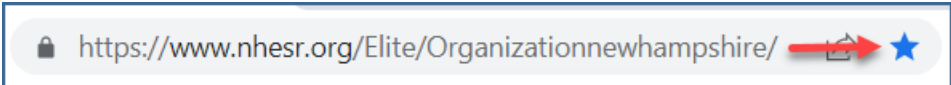
4. This brings you to the login page with the full new web address.

a) *Until the update on 8/2/2023 you will continue to see the old TEMSIS login page, only the web address will look different. See more about the update to the login page itself below.*

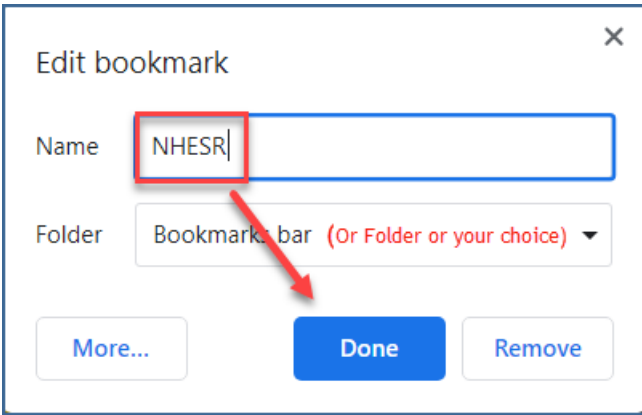


### Update your web address bookmark

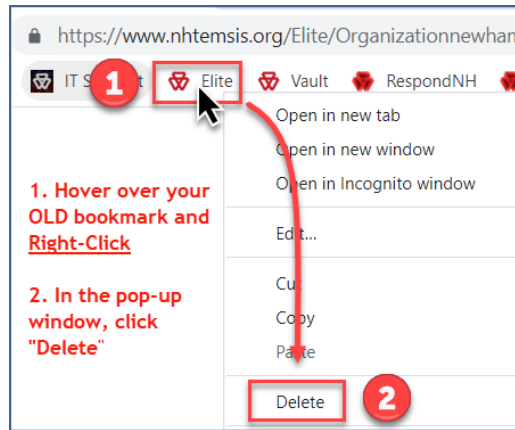
1. Click on the Star  on the right-hand side of the web address window.



2. You will get a popup window asking you to enter the name of your bookmark.
3. Enter the name "NHESR" then choose the location of bookmarks bar or folder according to your preference and click "Done" to save it.



4. Now go to your old TEMSIS bookmark, hover over it and right click and choose “Delete.”



5. You can drag your new bookmark to the same place on your bookmark bar or folder so it’s still where you always look for it. (Hover over it, left click and hold, drag it to where you want it then release the left click to drop it)

6. You have now removed your old TEMSIS bookmark and replaced it with the new one.

- Remember, until the update on 8/2/2023 you will continue to see the old TEMSIS login page when you click the new link- only the web address will look different.

## The New Login Page

Along with the system name change and new web address also comes a new cleaner login page. Until the update on the morning of August 2<sup>nd</sup>, 2023, you will see the old TEMSIS login page, regardless of whether you use the www.nhtemsis.org or www.nhesr.org address to get there.

The new login page will look like this below. Once you see this page using the www.nhesr.org address, you will know that the update has been completed. You will no longer be able to see the old login page or use the old address.



## Setting New Bookmarks for Elite Field

Elite Field is the offline mobile version of the program that services use with iPads and other mobile devices. Its official name is Elite Field, but can be known as just Field, TEMSIS Field, Field Bridge and other names. If your service is not using this feature and only entering runs on a station computer using Elite Web, then you can skip this section.

On or before 0800 on August 2<sup>nd</sup>. 2023, you will need to reset the bookmarks for Field on all of your devices.

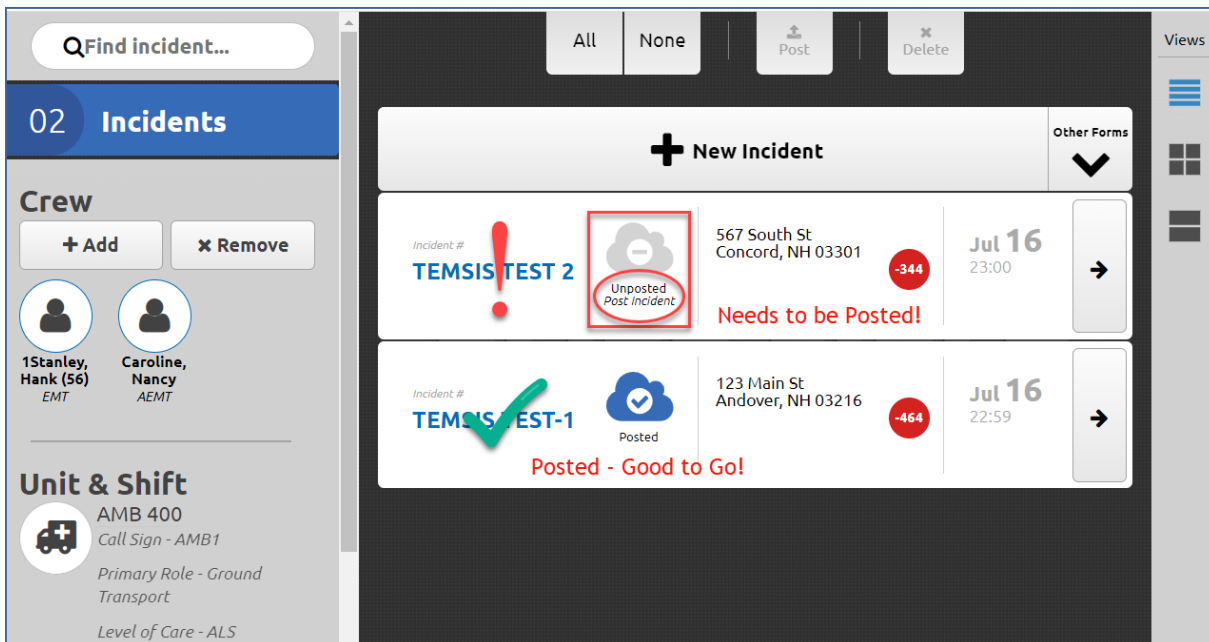
**More importantly, you must make sure that all unposted runs entered on any or your mobile devices are posted to the web before the update, or you will lose that data.**

- Any records previously entered under the [www.nhtems.org](http://www.nhtems.org) web address for field WILL be lost if they are not posted to the web before the update.
- Any records entered under the [www.nhesr.org](http://www.nhesr.org) web address for field MAY be lost if they are not posted to the web before the update.


## Post all Non-Posted Incidents

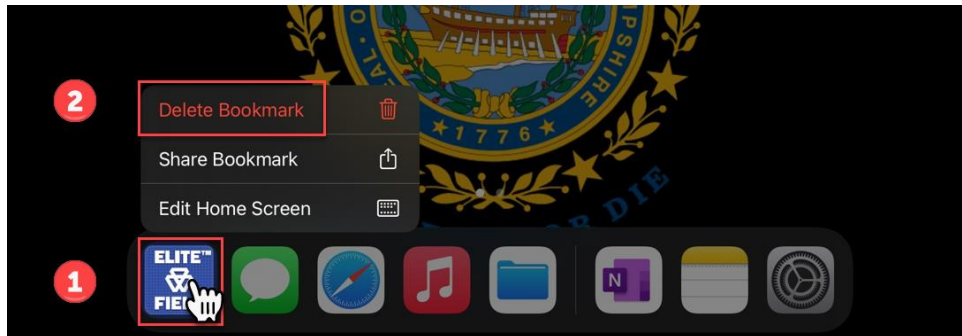
Navigate to the Elite Field address for [nhtems.org](http://nhtems.org) on each device and post all unposted run records.

- Use the Elite Field bookmark that you normally use but have not updated yet.
- Unlike Elite, the Elite Field address has the word “RunForm” in it and will look like this: <https://www.nhtems.org/Elite/Organizationnewhampshire/RunForm/>
- See the screenshot below to see how you can identify unposted runs



**Set the New Bookmark for Elite Field**

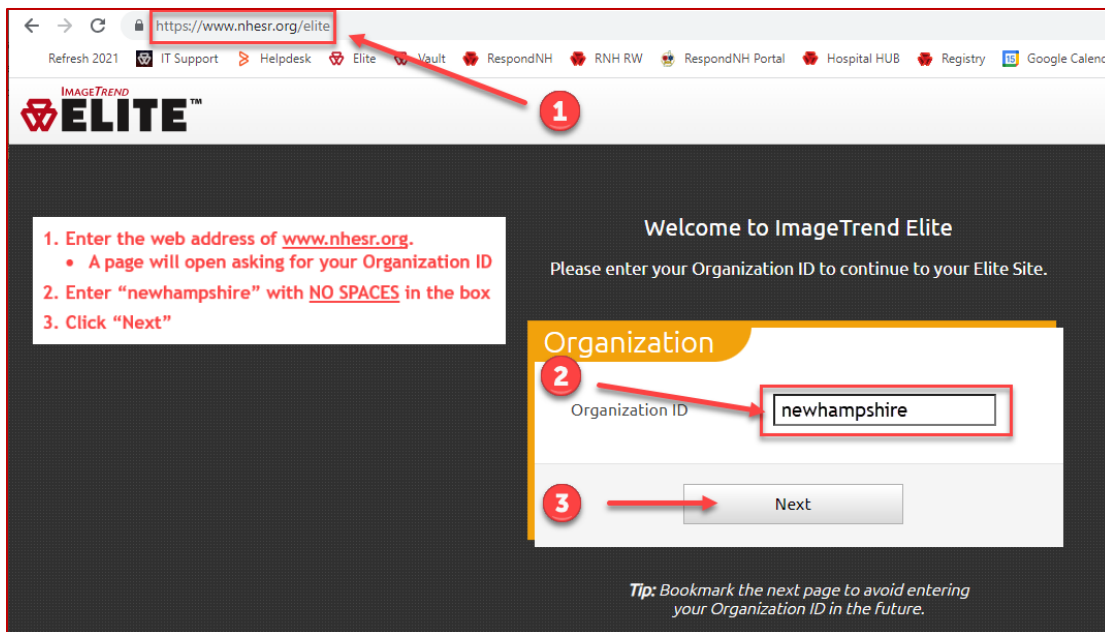
1. After posting all runs from the device, log out of field on your device.
2. Delete the existing bookmark on your device.
  - a. For PC devices, right click and delete the bookmarks wherever they have been placed – bookmarks bar, desktop, or task bar.
  - b. On iPad, find the  icon on the home screen.
  - c. Press and hold the icon, then click “Delete” in the list that opens.



3. Open the Safari browser and check your bookmarks and follow the same process to delete any bookmarks.

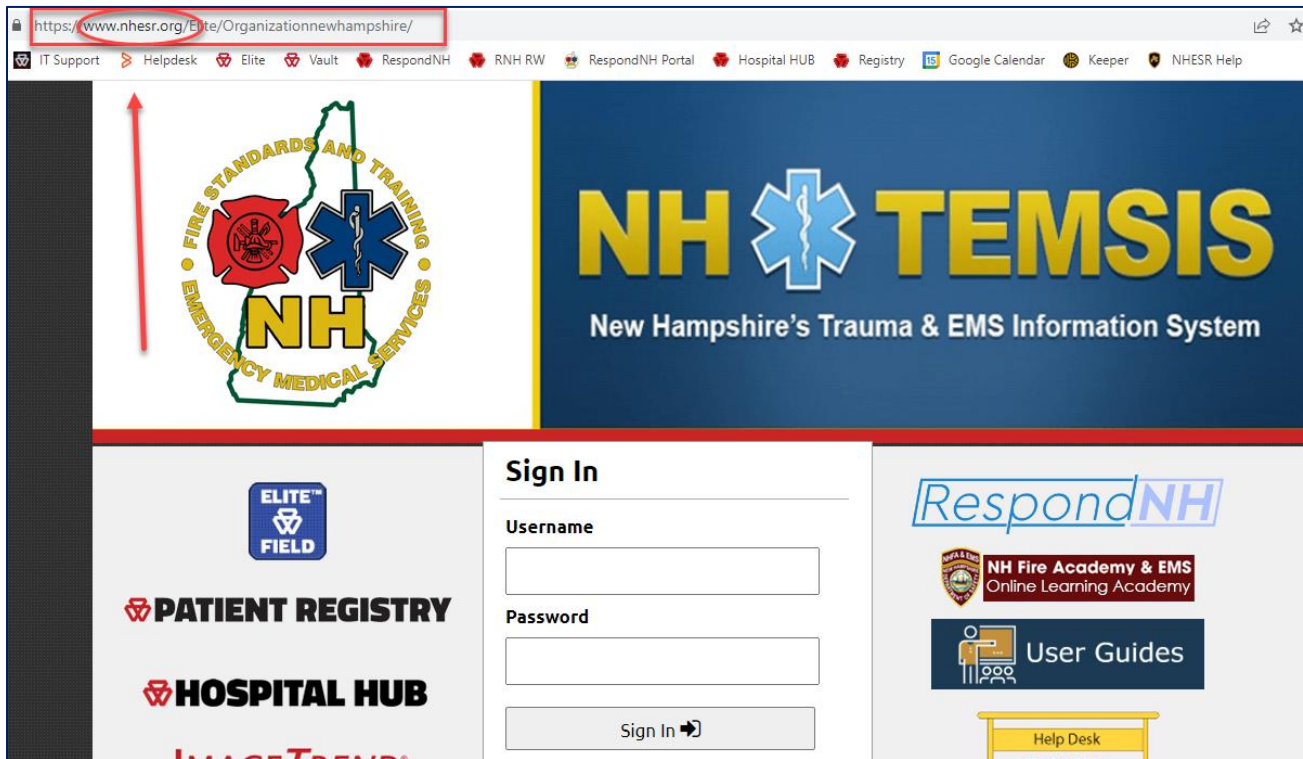
**Navigate to the New “NHESR” Page Address**

1. Search for “www.nhesr.org” in your web browser.
  - a) A page will open asking for your Organization ID (see example below)
2. Enter “newhampshire” in the box with no space between “new” and “hampshire”.
3. Click Next.



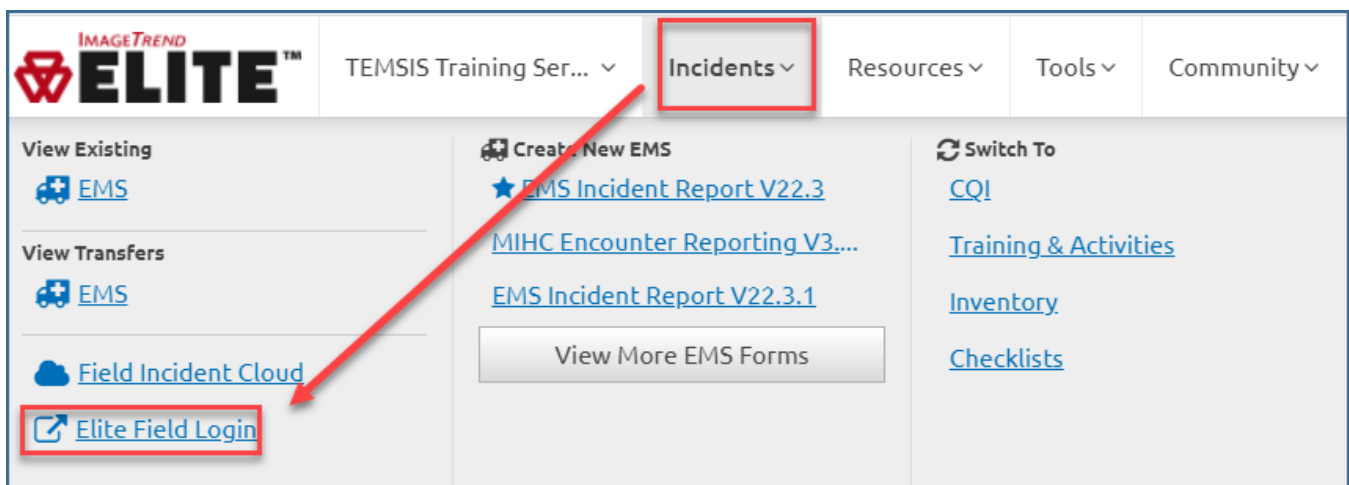
4. This brings you to the login page with the full new web address.

b) *Until the update on 8/2/2023 you will continue to see the old TEMSIS login page, only the web address will look different. See more about the update to the login page itself below.*



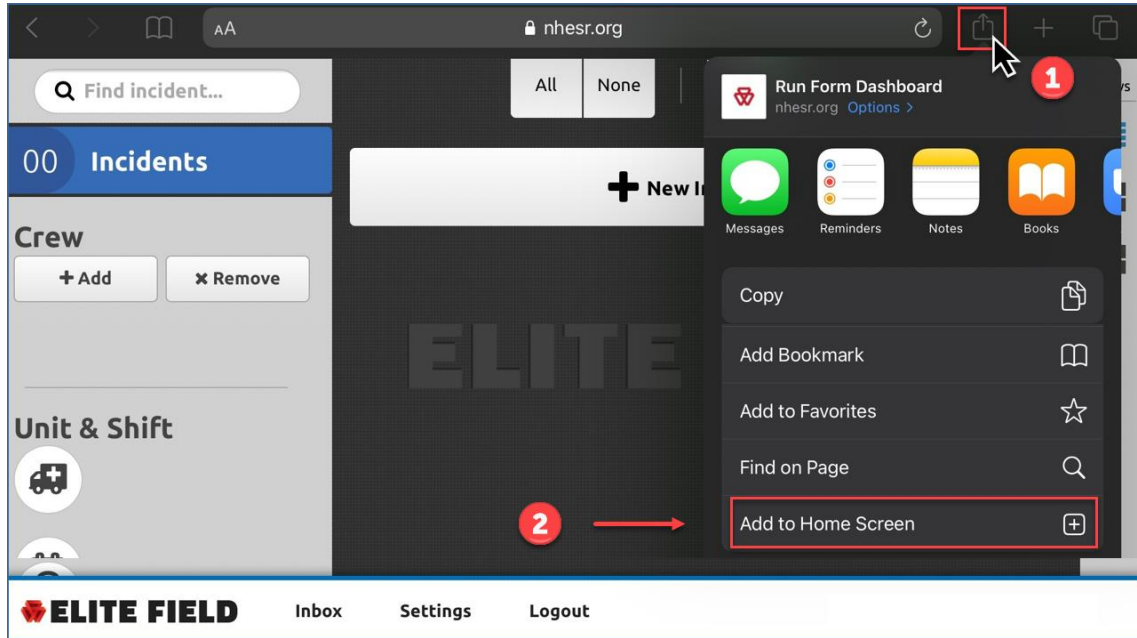
5. Login to the page. *Do not bookmark the page on the iPad or mobile device at this time.*



6. Go to Incidents then Elite Field



7. Log in to Field. Make sure you are in the correct service if multiple services are listed.

8. Once logged in, click the action icon  (usually in the upper right-hand corner) and then choose the “Add to Home Screen” option.



9. Go to the home screen, find press, and hold  until it “wiggles” and move it to the action bar at the bottom for easy access.
10. If your icon is red like this  then you have saved the bookmark to NHERS Web not Field. You will need to delete the bookmark and go back to step one of “Navigate to the New “NHERS” Page Address.”

### The New Login Page

Along with the system name change and new web address also comes a new cleaner login page. Until the update on the morning of August 2<sup>nd</sup>, 2023, you will see the old TEMSIS login page, regardless of whether you use the [www.nhtemsis.org](http://www.nhtemsis.org) or [www.nhesr.org](http://www.nhesr.org) address to get there.

The new login page will look like this below. Once you see this page using the [www.nhesr.org](http://www.nhesr.org) address, you will know that the update has been completed. You will no longer be able to see the old login page or use the old address.





## Background: What is the Difference Between TEMSIS and the software “Elite”

“TEMSIS” has been the name of the state EMS data collection system in general, and therefore the login page has always shown the name TEMSIS with the web address being [www.nhtemsisis.org](http://www.nhtemsisis.org) since the system started in 2005. TEMSIS has used software provided by a company called ImageTrend since it first started. Starting in 2016 the software provided by ImageTrend has been called “Elite”, which you can see in the upper left-hand corner of the page once you log in. The online version of the software is called “Elite”, or sometimes “Elite Web” for clarity. The offline capable version used on tablets and iPads, is called “Elite Field” or sometimes “Field” or “Field Bridge”.

In essence, “Elite” is the software in the background and is used by many states and individual services, regardless of the branding of their system. Elite includes both EMS and Fire reporting options, as well as the many modules NH has also purchased.

## Why are we changing from TEMSIS to NHESR?

The name TEMSIS stands for “Trauma and Emergency Medical Services Information System”. The key element being “Emergency Medical Services” as that is what it was intended to do starting in 2005.

In 2021, the state added the optional fire reporting module to the system. With that addition, the system became an all hazards reporting system. Since “TEMSIS” only addresses EMS reporting, the name needed updating to represent a system intended for all emergency services to report. The new name of “NHESR” stands for “New Hampshire’s Emergency Services Reporting” and becomes inclusive of both EMS and Fire reporting.

The new name meant a new web address and an updated login page to match. Therefore, the new web address is now [www.nhesr.org](http://www.nhesr.org). *The old web address of [www.nhtemsisis.org](http://www.nhtemsisis.org) will no longer work after the final web page update on the morning of August 2<sup>nd</sup>, 2023.* The login page was updated to make it cleaner and to mirror the login page for RespondNH in style for familiarity.