

New Hampshire Fire Academy & Emergency Medical Services

Emergency Services Reporting

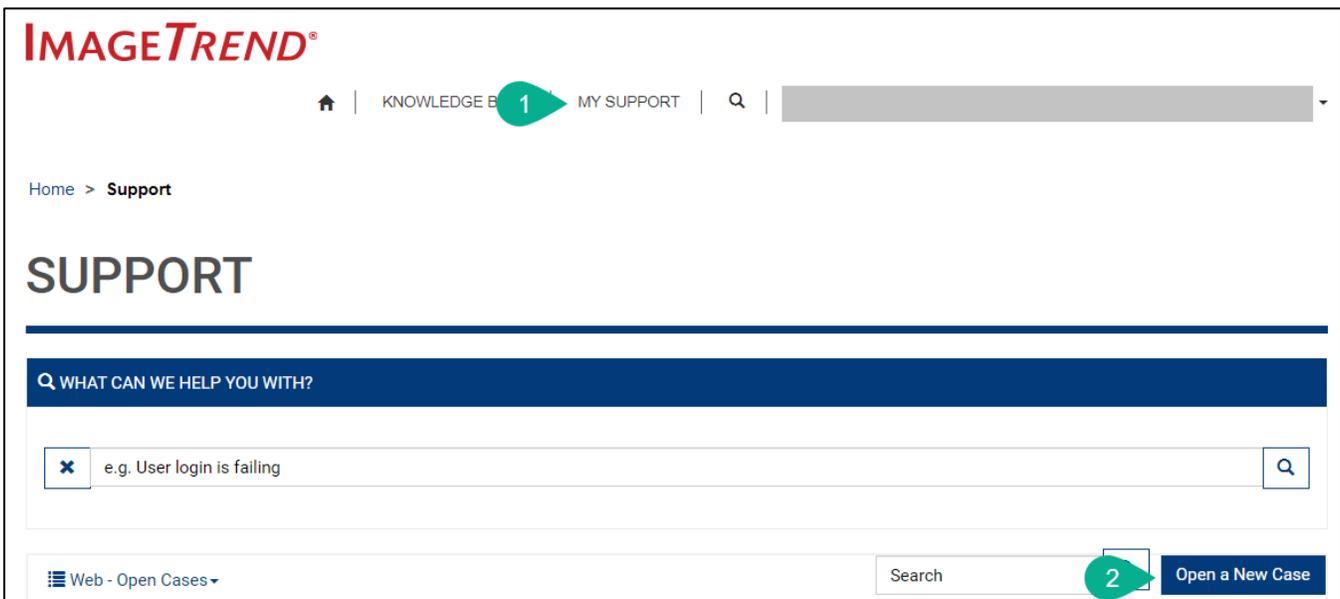
At times it may be necessary to submit a support ticket to ImageTrend for requesting integration of accounts, or reporting software errors. The directions below highlight how to create an account and use the CRM system.

Procedure

- 1.) Navigate to <https://support.imagetrend.com/>.
- 2.) Select 'SIGN IN' and then 'Register'.



- 3.) Follow prompts to register your account.
- 4.) Once registered, sign in and select 'MY SUPPORT' and then 'Open a New Case'.



- 5.) Follow the prompts to create your ticket. ImageTrend's replies to these tickets will be visible here, and will also go to your email you listed during account creation.
- 6.) If you experience any issues during the process, you can contact ImageTrend support directly at 1-888-730-3255 or contact NHFSTEMS as listed at the bottom of this page.