



## Guide to Transition from TEMSIS Elite Field Address to NHESR Field Address

### Purpose

On August 2<sup>nd</sup>, 2023, the TEMSIS login page web address will permanently change from [www.nhtemsis.org](http://www.nhtemsis.org) to [www.nhesr.org](http://www.nhesr.org). *If you do not post your unposted runs prior to the update or change in your bookmarks you will lose those reports.*

*After the update, the website address of [www.nhtemsis.org](http://www.nhtemsis.org) will no longer exist and you will get an error message if you try to use it.* Update your bookmarks to access the new [www.nhesr.org](http://www.nhesr.org) URL (web page address) prior to the change so you can continue to access state EMS and Fire reporting without interruption.

This guide provides directions to update your bookmarks for NHESR Elite Field/Offline mobile device capable access. For a full explanation of the change and complete guidance, see the Full Guide for the Transition from the TEMSIS Web Address to the new NHESR Web Address at <https://nhfa-ems.com/nhesr/>.

### Setting New Bookmarks for Elite Field

Elite Field is the offline mobile version of the program that services use with iPads and other mobile devices. Its official name is Elite Field, but can be known as just Field, TEMSIS Field, Field Bridge and other names. If your service is not using this feature and only entering runs on a station computer using Elite Web, then you can skip this section.

On or before 0800 on August 2<sup>nd</sup>, 2023, you will need to reset the bookmarks for Field on all of your devices.

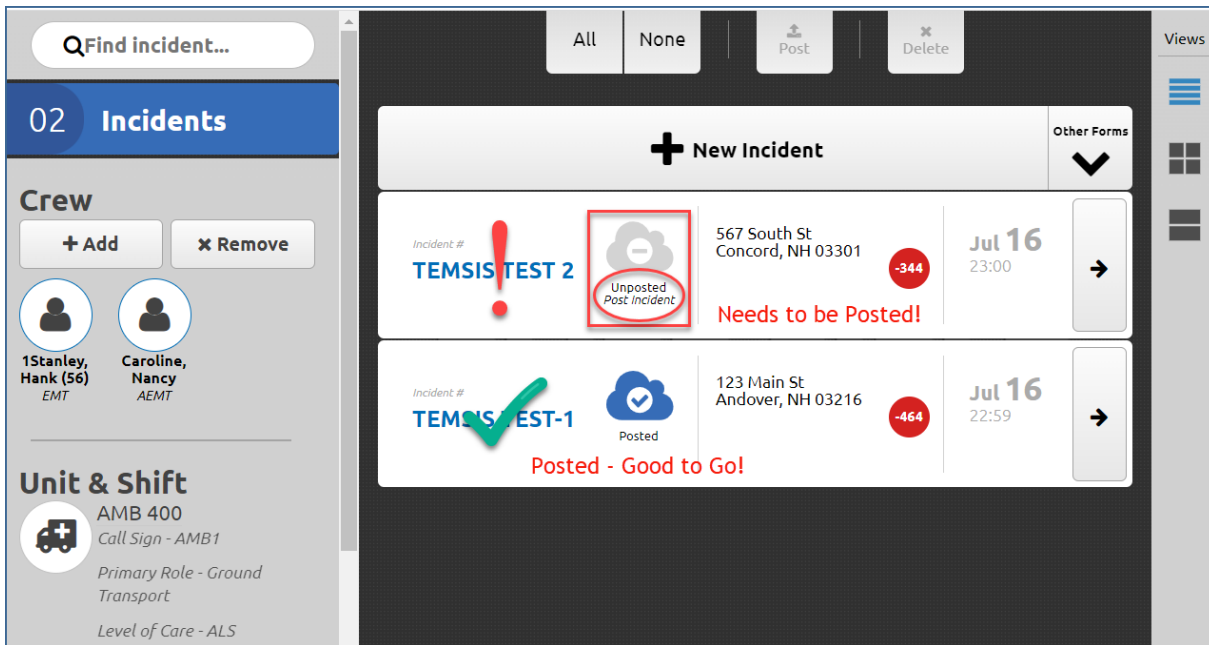
***More importantly, you must make sure that all unposted runs entered on any or your mobile devices are posted to the web before the update, or you will lose that data.***

- Any records previously entered under the [www.nhtemsis.org](http://www.nhtemsis.org) web address for field WILL be lost if they are not posted to the web before the update.
- Any records entered under the [www.nhesr.org](http://www.nhesr.org) web address for field MAY be lost if they are not posted to the web before the update.


### Post all Non-Posted Incidents

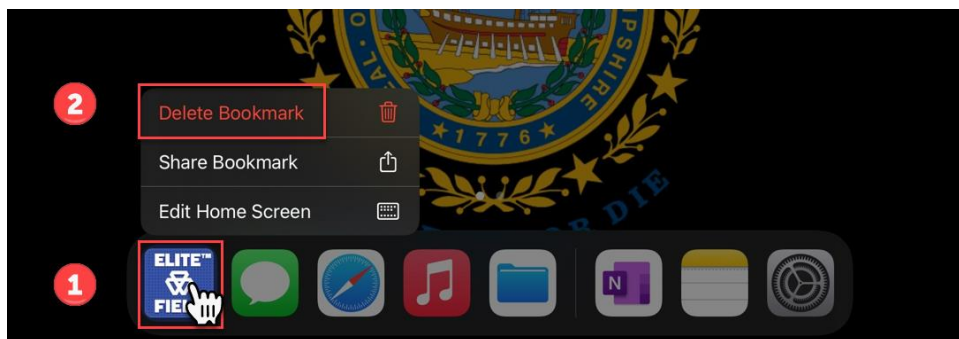
Navigate to the Elite Field address for [nhtemsis.org](http://nhtemsis.org) on each device and post all unposted run records.

- Use the Elite Field bookmark that you normally use but have not updated yet.
- Unlike Elite, the Elite Field address has the word “RunForm” in it and will look like this:  
<https://www.nhtemsis.org/Elite/Organizationnewhampshire/RunForm/>
- See the screenshot below to see how you can identify unposted runs



**Set the New Bookmark for Elite Field**

1. After posting all runs from the device, log out of field on your device.
2. Delete the existing bookmark on your device.
  - a. For PC devices, right click and delete the bookmarks wherever they have been placed – bookmarks bar, desktop, or task bar.
  - b. On iPad, find the  icon on the home screen.
  - c. Press and hold the icon, then click “Delete” in the list that opens.



3. Open the Safari browser and check your bookmarks and follow the same process to delete any bookmarks.

**Navigate to the New “NHESR” Page Address**

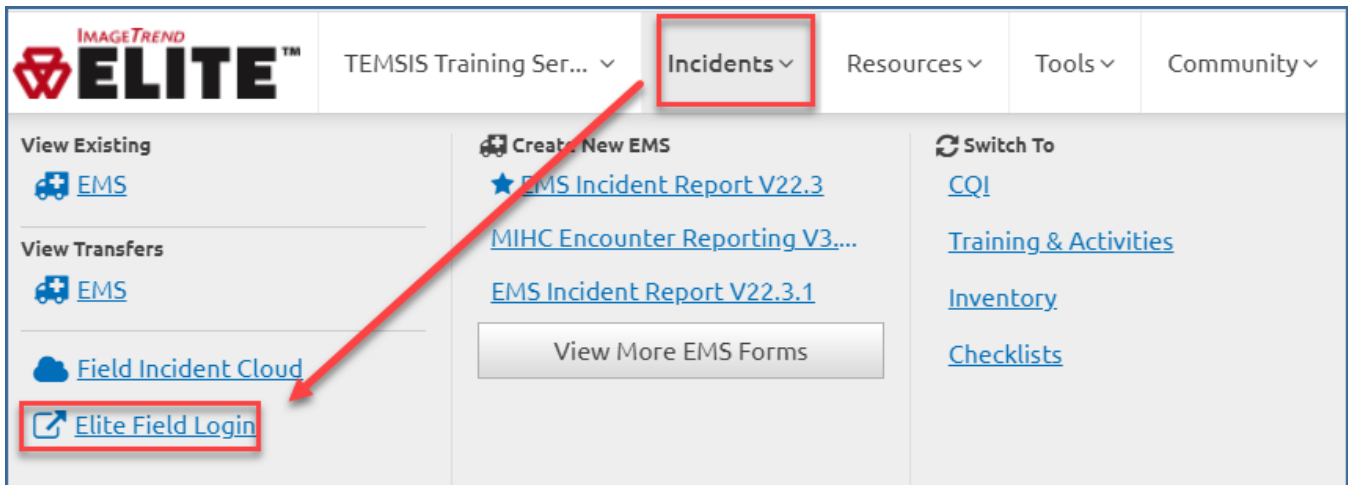
1. Search for “www.nhesr.org” in your web browser.
  - a) A page will open asking for your Organization ID (see example below)
2. Enter “newhampshire” in the box with *no space* between “new” and “hampshire”.
3. Click Next.

4. This brings you to the login page with the full new web address.


b) *Until the update on 8/2/2023 you will continue to see the old TEMSIS login page, only the web address will look different. See more about the update to the login page itself below.*

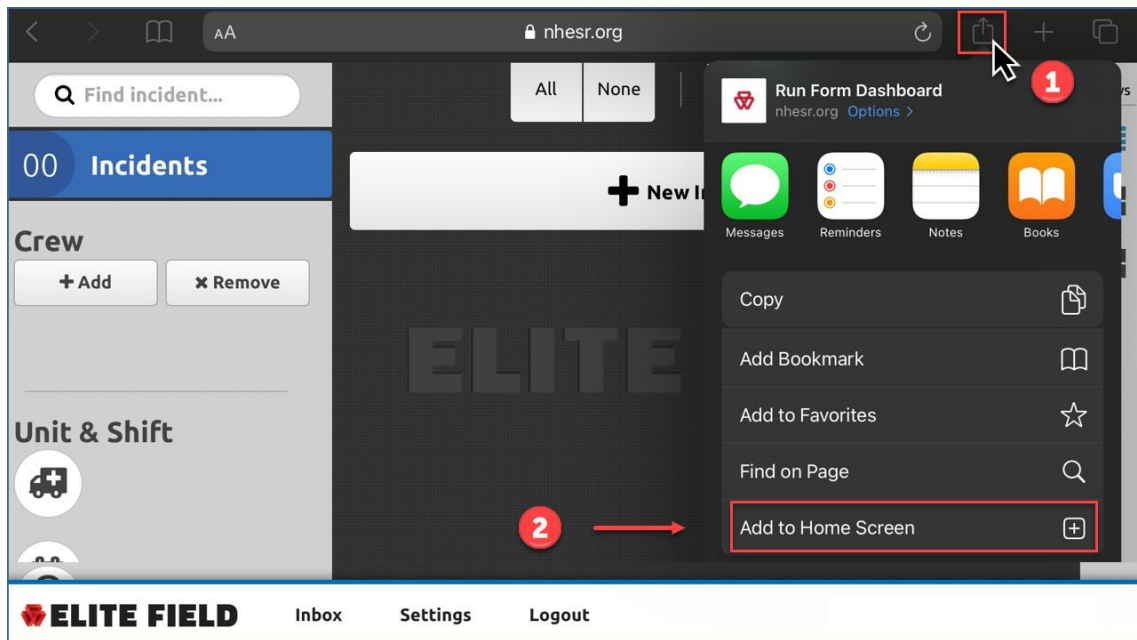
5. Login to the page. *Do not bookmark the page on the iPad or mobile device at this time.*

6. Go to Incidents then Elite Field




7. Log in to Field. Make sure you are in the correct service if multiple services are listed.

8. Once logged in, click the action icon  (usually in the upper right-hand corner) and then choose the “Add to Home Screen” option.



9. Go to the home screen, find press, and hold  until it “wiggles” and move it to the action bar at the bottom for easy access.

10. If your icon is red like this  then you have saved the bookmark to NHESR Web not Field. You will need to delete the bookmark and go back to step one of “Navigate to the New “NHESR” Page Address.”

## The New Login Page

Along with the system name change and new web address also comes a new cleaner login page.

## NH FST-EMS



Until the update on the morning of August 2<sup>nd</sup>, 2023, you will see the old TEMSIS login page, regardless of whether you use the [www.nhtemis.org](http://www.nhtemis.org) or [www.nhesr.org](http://www.nhesr.org) address to get there.

The new login page will look like this below. Once you see this page using the [www.nhesr.org](http://www.nhesr.org) address, you will know that the update has been completed. You will no longer be able to see the old login page or use the old address.

**NHESR**  
NH Emergency Services Reporting  
New Hampshire's Emergency Medical and Fire Services Reporting System  
Previously known as TEMSIS

RespondNH | NHFA - EMS Resource Site | Division Website | About NHESR | User Guides | Help Desk

Old TEMSIS - Vault  
Hospital Hub  
Trauma Registry  
Elite Field  
ImageTrend Support Desk

**Sign In**

Username   
Password   
Sign In  
[Forgot your password?](#)

Effective 8/2/2023

We are committed to training, educating and certifying emergency and community responders to protect the citizens and visitors of New Hampshire.  
New Hampshire Division of Fire Standards and Training & Emergency Medical Services  
98 Smokey Bear Blvd, Concord NH, 03305